

# Never Settle For Less.



ON AVERAGE, A TOOL WITH HY-CARE LASTS UP TO **FIVE TIMES** LONGER IN SERVICE.

## ABOUT US

The HYTORC mission is to optimize safety, quality and schedule in industrial bolting through innovative solutions, and an unyielding commitment to world class customer service.

HYTORC makes industrial bolting safer and simpler. With over 50 years of experience focused entirely on developing the highest quality industrial bolting systems, HYTORC is the most trusted name in the industry. From steel mills and mining equipment to refineries, power plants, and wind turbines; we have developed solutions for every bolting application imaginable. For custom projects, our highly experienced engineering team is at your service to design the most efficient solution for your job with simple operation and economical pricing in mind.



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# WHAT IS HY-CARE?

HY-CARE Service Plans\* provide peace of mind protection and offer a no deductible plan to protect you from unexpected bolting equipment repair costs and downtime after your standard equipment warranty expires.

The plan covers parts and labor to repair all key components for up to 5 years. Failure of covered components due to defects in materials, workmanship, or normal wear and tear are included. All repairs are performed on-site by factory trained technicians. HY-CARE Extended Service Plan coverage includes 24 hour loaner equipment benefits and mobile service assistance backed by our 24/7/365 live support throughout entire term.





# WHAT ARE THE BENEFITS?

- · Access to our 24/7/365 worldwide live support
- Greater tooling reliability that leads to:
  - Safer jobsite
  - Better joint integrity
  - Faster joint assembly
- Faster repair turnarounds with mobile service and free loaner tool program
- · Maximum trade-in value
- Greater visibility on tooling service history through our HY-CARE Service Portal and inventory management system





## HY-CARE

#### WARRANTY

- 1 Year warranty on Electric, Hydraulic and Pneumatic Tools
- 5 Year Hydraulic Tool housing warranty
- 6 Month warranty on all out of warranty service work

#### **INCLUDED FEATURES**

- · No deductibles
- · No cost access to our 24/7/365 worldwide live support
- · No cost annual tool inspection
- · No cost upgrades during the lifetime of the tool
- · No cost first use half day supervision
- No cost bolting optimization consultation to improve job safety, quality, schedule
- · No cost product demonstration
- · Free 24 hour loaner tooling
- Lease or finance options
- 100% Factory certified parts and trained technicians





## HY-CARE **PLUS**

#### WARRANTY

- 2 Year warranty on Electric Tools
- 3 Year warranty on Hydraulic and Pneumatic Tools
- 5 Year Hydraulic Tool housing warranty
- 6 Month warranty on all out of warranty service work

#### **INCLUDED FEATURES**

- · All HY-CARE features
- Schedule annual, semi-annual or quarterly preferred calibration rates
- No additional costs for mobile service or travel expenses
- No cost access to our HY-CARE Service Portal calibration and inventory management software



## HY-CARE **PREMIUM**

#### WARRANTY

- 3 Year warranty on Electric Tools
- 5 Year warranty on Hydraulic and Pneumatic Tools
- Lifetime Hydraulic Tool housing warranty
- One Year warranty on all out of warranty service work

#### **INCLUDED FEATURES**

- · All HY-CARE PLUS features
- Schedule annual, semi-annual or quarterly preferred calibration rates
- Discounted admission to OSHA/ASME bolting courses
- Aggressive buy back option (up to \$8,000) at the end of warranty term





# THE HYTORC STANDARD

# SUPERIOR TECHNOLOGY SUPERIOR QUALITY SUPERIOR CUSTOMER SUPPORT

THAT'S THE POWER OF HYTORC, THE GLOBAL LEADER IN PRECISION BOLTING TOOLS AND SERVICES FOR OVER 50 YEARS.

# A LETTER FROM OUR PRESIDENT



HYTORC is a family business focused on providing value to our customers. Before HYTORC's inception, industrial bolting was perceived as essential, but time consuming, unsafe and difficult. At that time, tooling vendors also fell short in both service and quality. Our founder, John Junkers, set out to change all of that.

Since our launch in 1968, our mission statement has remained the same: "to optimize industrial bolting through innovative solutions and an unyielding commitment to customer satisfaction."

With dedicated representatives in over 100 countries and a worldwide network of service and support, HYTORC delivers on its promise to advance industrial bolting. Through patented technologies and custom solutions we strive to reduce injuries, increase productivity and improve job quality.

As a leader in the industry, HYTORC stands apart from its followers with a simple standard to which we hold ourselves accountable: We treat our customers the way we would want to be treated. When you see the gold emblem on our equipment or on our representative's business cards, rest assured that you have a global support team behind you, 24/7/365, wherever your work takes you.

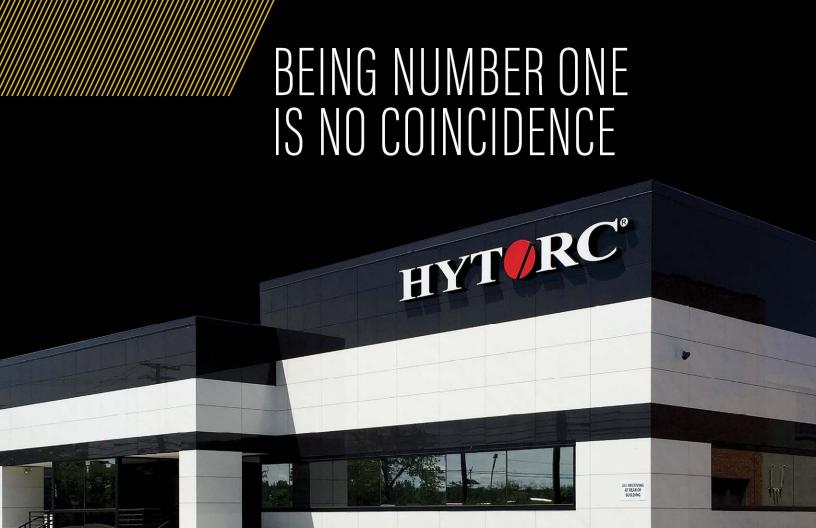
With 50 years of experience, HYTORC moves forward with the goal of expanding upon our mission statement and the unwavering standards which we have set for ourselves and for our customers.

We look forward to learning how HYTORC can help make your bolting work safer, faster and simpler.

Eric Junkers, President







OVER THE LAST 50 YEARS, HYTORC HAS MADE NEARLY EVERY SINGLE REVOLUTIONARY INNOVATION TO INDUSTRIAL BOLTING TORQUE WRENCH SYSTEMS. WE WOULD LIKE TO BACK THIS STATEMENT UP WITH A SHORT LIST OF OUR ACCOLADES TO PROVE ONCE AND FOR ALL WHY HYTORC IS THE MOST TRUSTED NAME IN THE INDUSTRY.

# WHAT SEPARATES HYTORC FROM THE REST?

PRODUCTS	HYTORC	COMPETITORS
Reaction Arm Free Bolting	✓	×
Hands-Free Operation	✓	×
Auto Release Holding Pawl	<b>✓</b>	×
Backup Wrench Free Operation	<b>✓</b>	×
Fully Automatic Smart Pump Technology	<b>✓</b>	×
Galling Eliminating Nuts	<b>✓</b>	×
In-Line Reaction for Improved Usability/Durability	<b>✓</b>	×
Pneumatic Torque Tool Safety Paddle	<b>✓</b>	×
Manufacturer Specific Kits for Bolting Optimization	✓	×
Total Freedom Uniswivel	<b>✓</b>	×
Digital Readout Pneumatic Torque Tool	<b>✓</b>	×
FRL-Free Pneumatic Torque Tool	<b>✓</b>	×
3-Moving Part and Pawl Tools	<b>✓</b>	×

HYTORC	COMPETITORS	
<b>✓</b>	×	
<b>✓</b>	×	
✓	×	
<b>✓</b>	×	
<b>✓</b>	×	
✓	×	
✓	×	
<b>✓</b>	×	
<b>✓</b>	×	
<b>✓</b>	×	
	HYTORC	

## SUPERIOR TECHNOLOGY

#### REACTION ARM FREE EQUIPMENT

Eliminate the dangers associated with reaction arms and backup wrenches by utilizing HYTORC tools in combination with our innovative HYTORC Washer and HYTORC Nut fastener systems. Our patented fasteners increase safety, reduce job time and improve overall job quality over nearly all other bolting methods.

#### ENGINEERING SOLUTIONS

For the highest level of productivity improvements, HYTORC offers free engineering consultation to propose the most efficient solution for your bolting challenges. Contact us today to start on the path to increased productivity.

#### SMART BOLTING SOLUTIONS

HYTORC offers a variety of smart bolting solutions through our entire range of hydraulic, pneumatic, electric, and battery-powered tools. The latest systems from HYTORC offer job documentation, job profiles, and advanced bolting methods such as snug, torque and angle, and more. For further control, our Flange Manager software gives you guidance and oversight on plantwide bolting processes.



## SUPERIOR QUALITY

#### QUALITY CONTROL STANDARDS AND PROCESSES

HYTORC is dedicated to continuously improving all aspects of quality for our customers. We deliver excellence in hydraulic, pneumatic, electric, and battery-powered tools, along with the finest quality fasteners and accessories. Our sales and customer support organization is second to none in their knowledge of bolting systems. HYTORC is quality certified by institutions such as Lloyd's Register (ISO 9001 & 17025), PJLA Calibrations, Laboratory Testing Inc. and Bureau Veritas.

### EXTREME MAX LOAD DESTRUCTIVE CYCLE TESTING

All of our products go through an extensive research and design phase, which includes three-dimensional stress analysis, maximum load destructive testing, and in-field evaluation. Companies such as Intertek, Stork, and Element have been instrumental in helping us obtain compliance and CE/UL certifications.

#### **TEST DATA**

HYTORC works closely with a variety of qualified, independent third party laboratories to perform functionality, vibration, noise, and performance tests on our tools, pumps, and fasteners.

#### CORPORATE SOCIAL RESPONSIBILITY

HYTORC is a privately owned and operated company that has always followed long-standing principles of integrity and fairness on issues such as environmental responsibility, sustainability, human rights awareness, personal conduct and ethical corporate governance.

#### MANUFACTURED TO THE HYTORC STANDARD

HYTORC tools and accessories are designed and assembled to ensure the highest level of quality. We are consistently improving upon existing products and developing new bolting solutions, based on the valuable feedback that we receive from you, our valued customer.

## SUPERIOR SUPPORT

#### MOBILE SERVICE WITH ON-SITE DIGITAL CALIBRATION

Our technicians are trained and certified to repair most brands of hydraulic, pneumatic and electric bolting systems on-site. If a repair cannot be completed, a free loaner tool will be offered while your tool is sent to our nearest service center for repair. Schedule a free visit today at: www.hytorcvan.com.

We know that your time is valuable. If a replacement tool is needed for an urgent job while your tool is being repaired, it is available free of charge.

- · Fast, friendly service by certified HYTORC technicians
- Free on-site warranty repairs within first year
- · Free preventative maintenance tool inspection
- · Free tool operation and safety training with any visit
- · Six month warranty on all repairs and replacements
- · Guaranteed authentic HYTORC part replacement
- · Online inventory management with calibration reminders
- On-board repair center and free loaner tools

#### RENTAL EQUIPMENT

From individual tools to customized bolting systems, HYTORC has the largest stock of rental equipment in the industry, strategically located at service centers around the globe. Our experienced representatives will work with you to determine the most cost-effective solution for your job.

- · Rent only the equipment you need on a daily, weekly or monthly basis
- · Complimentary safety and operational training with all rentals
- Worldwide availability of all bolting systems
- · Improve safety, speed, and accuracy with custom tool kit rentals
- · Tool containers for large jobs are available for monthly rentals
- · All rental equipment is inspected and re-certified before its next rental

#### CUSTOMIZED LONG TERM SERVICE AGREEMENTS AND FLEXIBLE PAYMENT OPTIONS

HYTORC offers Long Term Service Agreements (LTSA) that can be applied to most equipment. These agreements provide one with end to end coverage of their equipment for a multiple year period. This includes repair parts, labor, calibrations, preventative maintenance and freight.

- LEASING Lease your equipment for a multi-year period. Includes LTSA coverage and provides
  customers with ability to pay monthly throughout term of lease
- FINANCING Extend your payment terms with HYTORC Financing
- RENT TO OWN Convert your rental into ownership. HYTORC will charge you the difference between retail price of equipment and rental amount paid thus far.

#### **BENEFITS AND ADDED VALUE**

- Cost controls and reductions
- Better equipment reliability
- · Better equipment lifespan
- Helps overcome budgetary constraints

#### VISIT US

HYTORC.COM/HY-CARE

#### **CONTACT US**

SUPPORT@HYTORC.COM 1-800-FOR-HYTORC











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